

Minutes

North Hampshire Clinical Commissioning Group – Communications, Engagement and Involvement Forum

Minutes of the meeting of the Communications, Engagement and Involvement Forum held on Friday 14th June 2019 09.30 to 11.30 in the Freeman Room, NHCCG, Central 40, Lime Tree Way, Chineham Business Park, Basingstoke, Hants, RG24 8GU

Present:	Nick King (Chair)	CCG Governing Body Non-Executive Advisor, NHCCG	NK
	Paul Davey	Head of Communications & Engagement, NHCCG	PD
	Liz Glenn	Health and Policy Officer, Hart District Council	LG
	Douglas Ralph	CCG Community Ambassador and Governor HHFT	DR
	Cllr. Simon Bound	Council Member, Basingstoke and Deane Borough Council	SB
	Janie Millerchip	East Hants District Council	JM
	Jess Berry	Senior Commissioning Manager, NHCCG	JB
Apologies:	Liz Ward	Deputy Director of Integrated Commissioning, NHCCG	LW
	Julie Butler	Council Member, East Hampshire District Council	JBu
	Dennis Thomas	CCG Community Ambassador	DT
	Brian Simmonds	CCG Community Ambassador and Camrose PPG	BS
	Anne Crampton	Districts Forum	AC
	Alma Kilgarriff	Deputy Director Primary Care, Transformation and Medicines Management, NHCCG	AK
	Eira Morgan-Jones	Communications & Engagement Officer, NHCCG	EMJ
	Samantha Charlton	Basingstoke and Deane Borough Council	SC
	Sue Rayden	Basingstoke and Deane Borough Council	SR
In Attendance:	Ursula Boyd-Phillips	Business Services Administrator	UBP

1	1. Introductions
	The Chair welcomed everyone to the meeting and introductions were made. Apologies were given (see above table) There were no declarations made relating to the agenda items.
2	Minutes from the previous meeting
	Minutes of last meeting The minutes of the meeting held on 1 st March 2019 were reviewed and approved as an accurate record.
3	Round table updates from the room
	JM advised she had attended the Dementia First Award which was attended by many professionals. Health & Wellbeing activity is being developed within the council. Part of the induction process for new councillors now includes attending the Aging Well sub-group meeting. LG advised Hart District Council have prioritised Health & Wellbeing in their area and have produced a 5-year strategy which will lead on health and wellbeing. The priorities will be weight, activity and mental health. Part of the Mental Health and Wellbeing work will be

	<p>encouraging discussion with Samaritans and explaining what are they there for. There will be links with iTalk etc to promote race awareness and links with Weight Watchers local centres to promote weight loss and physical activity.</p> <p>DR has received the Trust future strategies and estates plan for review. The refurbishment of the A&E departments in Basingstoke and Winchester hospital has been completed. A paediatric area which is separate to the main E&D has been introduced.</p> <p>SB advised he is deputy to the new council leader. The focus on what money will be spent on is changing to people and progress.</p> <p>JM suggested planning now for the winter. PD agreed and noted a consistent winter message needs to be decided upon. PD suggested advertising in leisure centres etc. NK suggested placing an A3 poster in the GP practices and community centres. JM suggested reviewing what messages have been sent out over the last few years. PD suggested creating a Task & Finish Winter Planning Group to include PD, SB, SM and LG to agree what the message should be.</p> <p>Action: PD took an action to discuss creating a Task & Finish Winter Planning Group with Elizabeth Kerwood</p>
4	<p>Mental Health</p>
	<p>JB provided an overview of the Mental Health Transformation 2019/20 presentation.</p> <p>Help people with long-term conditions to manage their healthcare more easily by:</p> <ul style="list-style-type: none"> • Provide support for patients with Schizophrenia, Bipolar Affective Disorder and Psychosis to improve their physical health • Increase psychological support for patients with conditions such as Diabetes, COPD, Chronic Pain <p>Improve services for urgent issues that need attention on the day, including emergencies by:</p> <ul style="list-style-type: none"> • Enhancing the Community Acute Mental Team will provide a response within 4 hours for people who are harm to selves or others • Providing Mental Health support in the 111/999 control centre will assist with reducing hospital admissions • Improving the Out of Hours Community Mental Health support by exploring integration with outbound GPs (Hantsdoc) and having a specialist GP or clinician in each network <p>Making it easier to see Specialists:</p> <p>Improving access to CAMHs service provided by SPFT. NK noted the concerns raised 2 years ago regarding the long waiting times for assessments. JB advised monies had been invested in the service for more staff to be recruited. Improving access to Psychological Therapies will enable treatment to be started within 2 weeks. Community-based specialist Perinatal Mental Health services will be available to provide support for parents before and after birth. There will be a system wide approach to dealing with High Intensity Users.</p> <p>Providing better support for Older People:</p> <p>Support for patients with dementia can be provided by improving Dementia diagnosis and post diagnostic support, using the 3 Ds Campaign (Dementia, Delirium, Depression), working with iTalk and Ageing Well events. JB commented delirium is common in older people but there is often an underlying cause i.e. infection. JM commented that patients would like more dementia friendly GPs.</p>
5	<p>Social Prescribing</p>
	<p>JB advised there will be one Social Prescriber per Network. Most surgeries will be building on existing relationships with the British Red Cross for their Social Prescriber but some will be</p>

	<p>recruiting their own. PD queried if using the Red Cross is a conflict of interest. JB advised advice is being sought from procurement regarding this. JB noted the Red Cross is a trusted brand with established connections. JB commented the PCNs would be expected to connect with councilors, patients etc.</p> <p>The difficulty in patients/members of the public obtaining up to date contact information was discussed. JB advised directories for mental health are available on the NHCCG website. LG advised Making Connections which is run by Hart District Council provides support for patients who would like support on keeping more socially or physically active and is available for patients registered with one of the North Hampshire GP surgeries.</p>
6	Any Other Business
	<p>DR requested an update on what is happening with Beggarwood and Rooksdown.</p> <p>NK advised plans are in place to ensure continuity of care. Some information is confidential and some is in the public domain. SB commented regular communications are being sent to patients etc.</p>
	DATE AND TIME OF NEXT MEETING
<p>Friday 13th September 2019 at 09.30 in the Freeman Room, NHCCG, Central 40, Lime Tree Way, Chineham Business Park, Basingstoke RG24 8GU</p>	